

Comprehensive Terms & Conditions

1. Quotes

Quotes are estimates and may change if hidden damage or additional work is discovered. Customer approval will be sought before significant extra work.

2. Payment

Invoices are payable before collection unless agreed otherwise in writing.

3. Customer Authority

The customer warrants they own the vehicle or have authority to authorise work.

4. Delays

Completion dates are estimates only.

5. Hidden Damage

Rust, previous repairs and concealed damage may only become apparent during work.

6. Paint Matching

Exact colour matching cannot be guaranteed on aged or previously repaired vehicles.

7. Parts

Customer-supplied parts are fitted at the customer's risk. No warranty is provided on customer-supplied parts.

8. Warranty

Warranty applies only to workmanship provided and excludes misuse, accidents, normal wear, or work altered by others.

9. Test Drives

The customer authorises reasonable road testing where necessary.

10. Storage

Storage fees may apply to vehicles not collected within 7 days of completion unless otherwise agreed.

11. Abandoned Vehicles

Vehicles left uncollected may be dealt with in accordance with applicable New Zealand law after reasonable notice.

12. Liability

Reasonable care is taken, however the business is not liable for theft, fire, weather events, vandalism, hidden defects, unrelated mechanical failures or delays outside its control, except where liability cannot legally be excluded. Liability is limited to the value of the services supplied to the

maximum extent permitted by New Zealand law.

13. Privacy & Media

Photos of work may be used for promotional purposes unless the customer requests otherwise.

14. Governing Law

These terms are governed by the laws of New Zealand. Nothing excludes rights that cannot legally be excluded under New Zealand law.

Acceptance

By leaving a vehicle or parts with the business, the customer accepts these Terms & Conditions.

Customer Name: _____ Signature: _____ Date: _____